



Packs Funciona

**When things
don't work,
Funciona does**



Up to
€600 /year
in Technical
Assistance

- Energy discount
- Technical assistance
- Health plan
- Partner benefits

Packs Funciona

Advantages for you



100% green electricity and natural gas

Save with the energy of the future
and reduce your energy bill.



Technical assistance

Prevent home breakdowns, repair,
recycle and reuse your equipment
to minimize waste.



Health plan

Take care of yourself, your family
and your pets with EDP Saúde
and EDP Saúde Pets plans.



Partner benefits

Enjoy €50/month in exclusive
benefits to save on daily shopping.

Find the best Pack for you



Energy
Green electricity and natural gas



Funciona
Technical assistance:
Maintenance /repair of home installations and equipment
Urgent services, 24h a day⁽¹⁾
Technology services⁽¹⁾
Plumbing services⁽²⁾
Electrician work⁽³⁾
Solar panels⁽¹⁾⁽⁴⁾
Annual visit:
Gas certification⁽⁵⁾
Electricity and gas installation overhaul⁽⁵⁾
Boiler maintenance
Air conditioning maintenance
Washing machine maintenance
Dishwasher maintenance



EDP Saúde Plan / EDP Saúde Pets Plan
Healthcare plan for your family:
Access a network with over 50,000 private healthcare partners
General practice and speciality appointments for €30⁽⁶⁾
Free dental appointments and video appointments⁽⁷⁾
Medical house calls from €15
Exams and other medical acts with discounts of up to 40%
Healthcare plan for your pet:
Veterinary appointments from €15
Vaccinations and exams with discounts of up to 50%
Well-being network with discounts of up to 20%



Partners benefits
Monthly allowance to use on daily shopping

	Pack Funciona	Pack Funciona Mais	Pack Funciona Saúde
	up to 4% discount on green electricity + natural gas	up to 6% discount on green electricity + natural gas	up to 8% discount on green electricity + natural gas
	€100 per year Co-payment of parts not included	€300 per year 25% co-payment of parts	€600 per year 25% co-payment of parts
	50% discount on one annual visit Gas certification, boiler, air conditioner, washing machine and dishwasher maintenance not included	1 free annual visit	1 free annual visit
	Not included	Not included	1 beneficiary included⁽⁸⁾
	€50 per month in special offers		
	bp, pingo doce, Glovo, Bolt, fnac, amazon.es, DECATHLON and many more.....		
	€5.90/month⁽⁹⁾	€8.90/month⁽⁹⁾	€15.90/month⁽⁹⁾

Technical assistance for your equipment



Kitchen
Refrigerators with and without freezer
Vertical and horizontal freezers
Gas and electric stoves
Exhaust fans
Ovens (microwaves not included)
Electric, gas, glass-ceramic and induction cooktops



Laundry room
Washing machines and dryers
Dishwashers



Water heating
Water heaters
Boilers



Computers and gaming
Computers
Monitors
Printers
Video game consoles



Plumbing
Sanitary ware
Pipes
Taps
Siphons



Climate control
Air conditioning

(1) Does not include co-payment of parts. (2) Only travel and up to 3 hours of labour are deducted from the allowance. The remaining hours of labour, additional travel and parts used in the service will be borne by the customer. (3) Only travel and up to 1 hour of labour are deducted from the allowance. The remaining hours of labour, additional travel and parts used in the service will be borne by the customer. (4) Only available for solar panels sold and installed by EDP Comercial that are no longer under warranty. (5) Available for installations with natural gas, propane, and butane. (6) In CUF Group, Lusiadas Saúde, Luz Saúde, Trofa and HPA Units, the price list to be applied may be different. To confirm prices or check prices of other medical procedures, please contact the customer service line on 210 402 422 (available on weekdays from 9 a.m. to 7 p.m. | national landline) or call the desired provider directly. (7) Applicable to 24/7 video appointments. (8) The monthly fee for Pack Funciona Saúde includes one human or pet beneficiary. (9) The monthly fee for Packs Funciona is charged in addition to the energy bill.

Live your best life, everywhere

With Packs Funciona, fill up at BP
and receive up to

€20/month

discount on the
EDP Comercial
invoice

And to save on everything
and everywhere,
also receive

€50/month



Daily shopping



Sports



Family



Well-being
and healthcare



Restaurants



Accommodation



EDP Comercial products and services

Find out about all
the partners network
and benefits at **edp.pt**
or through the **QR code**



Discover how to use all the
advantages in your customer
area on the EDP app.



09.2026

For more information about Packs Funciona, please contact us at 213 53 53 53 (weekdays from 9 a.m. to 8 p.m. | national landline), at edp.pt or at EDP Comercial stores and agents.

Exclusive offer for residential customers of EDP Comercial

€20/month limit. Maximum benefit applies to Packs Funciona customers who refuel at least 200 litres per month at a BP service station.

Discounts on energy supply (green electricity or green electricity and natural gas), special conditions on Funciona services and the Plano EDP Saúde/Pets, and access to a range of exclusive benefits. Available for electricity supply contracts under single-rate and dual-rate tariffs, for contracted capacities from 3.45 kVA to 20.7 kVA, and for natural gas supply contracts within consumption tiers 1 to 4.

Energy discounts apply to the total bill amount (contracted power and electricity consumed for electricity supply; fixed charges and natural gas consumed for natural gas supply) and are calculated against EDP Comercial's reference prices, excluding taxes and charges. Eligibility for these discounts requires enrollment in direct debit and electronic billing. If the Customer opts for a different payment method or billing format, the applicable discounts will be adjusted in accordance with the contractual terms in force. The monthly fee for Packs Funciona requires that the Customer already has, or simultaneously enters into, an energy supply contract with EDP Comercial (electricity or electricity and natural gas). The energy bill amount is added to the monthly fee. Subscription to Packs Funciona is subject to a 12-month contract term, which does not apply to the energy supply contract.

The partner benefits associated with Packs Funciona may be changed by EDP Comercial during the term of the contract in accordance with the applicable service terms and conditions. Please visit edp.pt to stay up to date with the latest benefits. All Customer data collected by EDP Comercial is treated with the utmost confidentiality and is not shared with third parties for commercial purposes. Any sharing of personal data with partners in order to access the benefits associated with Packs Funciona is carried out directly by the Customer with the relevant Partner; EDP Comercial does not share such data.

This information does not replace the need to consult the terms and conditions of the energy supply contracts and/or the contracts of the additional services associated with Packs Funciona. Please consult the remaining conditions at edp.pt.

Review the conditions, prices, exclusions, and other characteristics of the offer and subscribe at edp.pt, by calling +351 213 53 53 53 (weekdays from 9:00 a.m. to 8:00 p.m. | call to the Portuguese fixed-line network), or by visiting an EDP Comercial store or agent.