Packs EDP Energy and Services





### Choose a Pack EDP and get up to



Energy I Technical assistance Health plan I Partner benefits

## Packs EDP

## Advantages for you



# 100% green electricity and natural gas

Save with the energy of the future and reduce your energy bill.



### **Technical assistance**

Prevent home breakdowns, repair, recycle and reuse your equipment to minimize waste.



### **Health plan**

Take care of yourself, your family and your pets with EDP Saúde and EDP Saúde Pets plans.



### **Partner benefits**

Enjoy €50/month in exclusive benefits to save on daily shopping.

Find the best Pack for you	Pack Easy	Pack Smart	Pack Full
Energy Green electricity and natural gas	up to 4.0% discount on green electricity + natural gas	up to 6% discount on green electricity + natural gas	up to 8% discount on green electricity + natural gas
Funciona Technical assistance: Maintenance /repair of home installations and equipments Urgent services, 24h a day Technology services <sup>(1)</sup> Plumbing services <sup>(1)</sup> (2) Electrician work <sup>(2)</sup> Solar panels <sup>(3)</sup>	€100 per year Co-payment of parts not included	€300 per year 25% co-payment of parts	€600 per year 25% co-payment of parts
<b>Annual visit:</b> Gas certification <sup>(4)</sup> Electricity and gas installation overhaul <sup>(4)</sup> Boiler maintenance Air conditioning maintenance	<b>50% discount on</b> one annual visit Gas certification, boiler and air conditioner maintenance not included	1free annual visit	1 free annual visit
<ul> <li>EDP Saúde Plan / EDP Saúde Pets Plan Healthcare plan for your family: Access a network with over 40,000 private healthcare partners General practice and speciality appointments for €30<sup>(5)</sup> Free dental appointments and video appointments<sup>(6)</sup> Medical house calls from €15 Exams and other medical acts with discounts of up to 40%</li> </ul>	Not included	Not included	1 beneficiary included <sup>(7)</sup>
Healthcare plan for your pet: Veterinary appointments from €15 Vaccinations and exams with discounts of up to 50% Well-being network with discounts of up to 20%			
Partners benefits Monthly allowance to use on daily shopping	pingo doce	€50 per month in special offers Glovo? Bolt NETFLIX amazon	and many more
	€5.90/month <sup>(®)</sup>	€8.90/month <sup>®</sup>	€15.90/month <sup>(®)</sup>

(1) Does not include co-payment of parts. (2) Only travel and up to 3 hours of labour are deducted from the allowance. The remaining hours of labour, additional travel and parts used in the service will be borne by the customer. (3) Only available for solar panels sold and installed by EDP Comercial that are no longer under warranty. (4) Available for installations with natural gas, propane, and butane. (5) In CUF Group, Lusíadas Saúde, Luz Saúde, Trofa and HPA Units, the price list to be applied may be different. To confirm prices or check prices of other medical procedures, please contact the customer service line on 210 402 422 (available on weekdays from 9 a.m. to 7 p.m. | national landline) or call the desired provider directly. (6) Applicable to 24/7 video appointments. (7) The monthly fee for the Pack EDP Full includes an animal or human beneficiary. (8) The monthly fee for the EDP Pack is included in the energy bill.

## Technical assistance for your equipments

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#### Kitchen

Refrigerators with and without freezer Vertical and horizontal freezers Gas and electric stoves Exhaust fans Ovens (microwaves not included) Electric, gas, glass-ceramic and induction cooktops



#### Laundry room

Washing machines and dryers Dishwashers



#### Water heating

Water heaters Boilers



#### **Computers and gaming**

Computers Monitors Printers Video game consoles



#### Plumbing

Sanitary ware Pipes Taps Siphons



#### **Climate control**

Air conditioning

## Live your best life, everywhere

Join Packs EDP and receive



to maximize savings on your daily shopping



Daily shopping



Sports





Well-being and healthcare



Restaurants



Accommodation



EDP Comercial products and services

Find out about all the partners network and benefits at edp.pt or through the QR code



Discover how to use all the advantages in your customer area on the EDP app.



For more information about Packs EDP, please contact us at 213 53 53 53 (weekdays from 9 a.m. to 8 p.m. | national landline), at edp.pt or at EDP Comercial stores and agents.

#### Exclusive offer for EDP Comercial residential customers

Discounts on energy supplies (green electricity or green electricity and natural gas), special conditions on Funciona services and the EDP Saúde Plan and access to a range of exclusive advantages. Available for energy supply on flat rate and two-rate time-of-day tariffs for contracted powers from 3.45 to 20.7 KVA. Available in natural gas supply classes 1 to 4. Discounts on energy supplies apply to the total value of the bill (contracted power and energy consumed in electricity, fixed term and energy consumed in natural gas) and are calculated based on EDP Comercial's reference price, excluding fees and taxes.

Discounts on energy require direct debit and electronic invoicing and will be changed if the customer decides to use another payment or billing method. The monthly fee for the Pack EDP requires that you have or simultaneously sign an energy supply contract with EDP Comercial (electricity or electricity and natural gas). The monthly fee is added to the energy bill. Joining Packs EDP requires a 12-month contract, not applicable to the energy supply contract.

The partner advantages associated with Packs EDP may be freely changed by EDP Comercial during your contract. Keep up to date with them at edp.pt.

All customer data collected by EDP is processed in an absolutely confidential manner and we do not share it with third parties for commercial purposes.

It is the customer's responsibility to share personal data with the partner to benefit from the advantages associated with Packs EDP.

This does not replace the consultation of the conditions of the energy supply contracts and/or the contracts for the additional services associated with Packs EDP. See all the conditions at edp.pt

Find out about all the conditions and advantages and sign up at edp.pt, on 213 53 53 53 (weekdays from 9 a.m. to 8 p.m. | national landline), at an EDP Comercial store or agent.